

One for all: forecasting intermittent and non-intermittent demand using one model

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Forecasting



Introduction

Typical forecasting task in supply chain is to produce forecasts for many products.

Demand on each of the products may have its own characteristics and in general can be:

- non-intermittent;
- intermittent.



Introduction

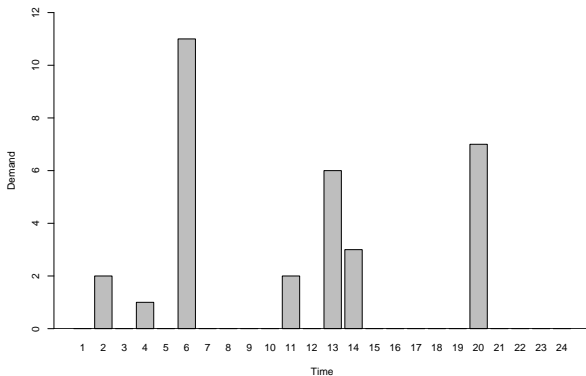


Figure: Example of intermittent data.



Introduction

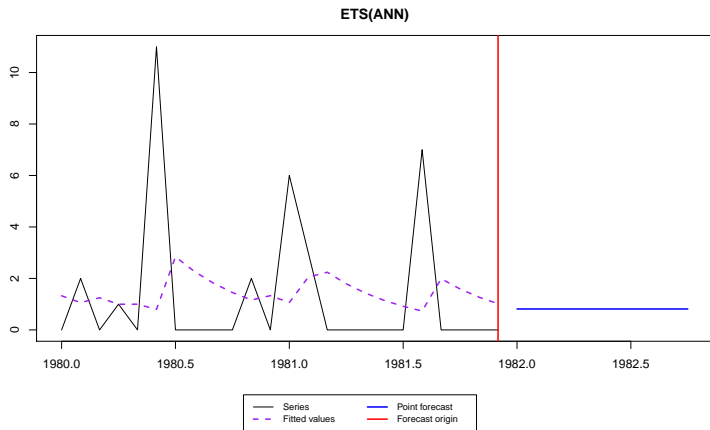


Figure: Simple Exponential Smoothing applied to the intermittent data.



Introduction

Intermittent data is considered as a separate case.

It is identified and then forecasted, usually using Croston (1972):

$$\begin{aligned}\hat{y}_t &= \frac{1}{\hat{q}_t} \hat{z}_t \\ \hat{z}_t &= \alpha_z z_{t-1} + (1 - \alpha_z) \hat{z}_{t-1}, \\ \hat{q}_t &= \alpha_q q_{t-1} + (1 - \alpha_q) \hat{q}_{t-1}\end{aligned}\tag{1}$$

where z_t are the demand sizes, q_t are the demand intervals,

α_z and α_q are the smoothing parameters.



Introduction

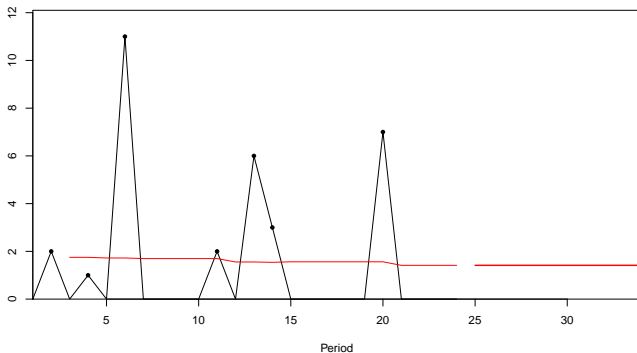


Figure: Intermittent data and Croston's forecast.



Introduction

We also have SBA (Syntetos and Boylan, 2005), TSB (Teunter et al., 2011), HES (Prestwich et al., 2014), INARMA etc.

All of them are separated from ETS / ARIMA / regression / etc.



Introduction

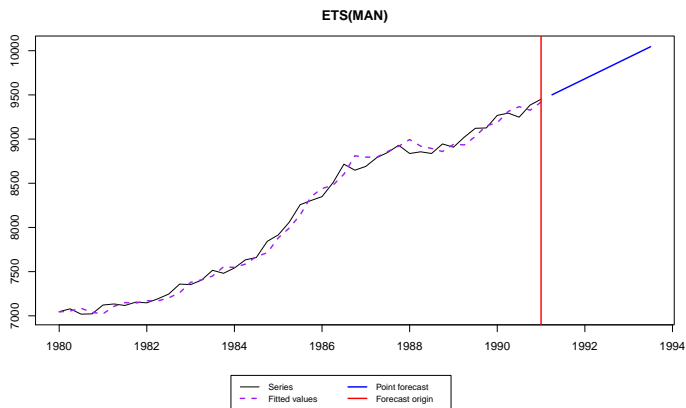


Figure: Non-intermittent data and a forecast.



Introduction

How to categorise the data?

Johnston and Boylan (1996), Syntetos et al. (2005), Petropoulos and Kourentzes (2015)

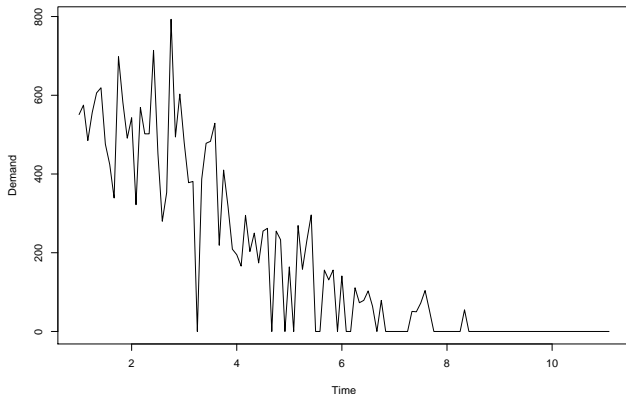
BUT!

Products can change their characteristics...



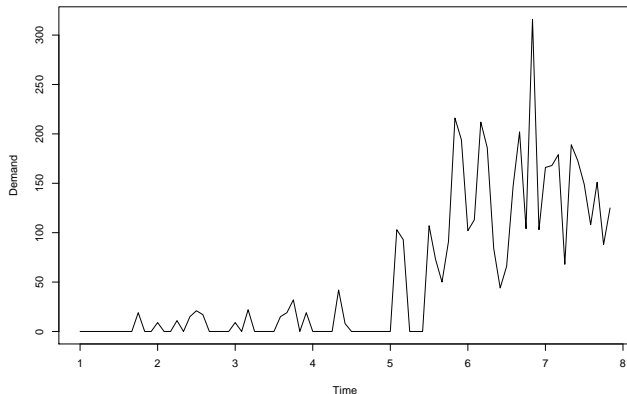
Introduction

Demand on a fast moving product may become obsolete...



Introduction

...or demand is just building up.



Problems

- Products can change their characteristics;
- Croston / TSB are based on SES.

Overall:

1. We need a model that could switch between intermittent / non-intermittent regimes;
2. We may need trend and / or seasonality;
3. We need to apply that model to a wide variety of data.



Intermittent state-space model (iSS)

Intermittent state-space model

The model is based on the original idea of Croston (1972):

$$y_t = o_t z_t, \quad (2)$$

where $o_t \sim \text{Bernoulli}(p_t)$ and z_t is a statistical model of our choice.

z_t can be ETS, ARIMA, regression, diffusion model, etc.

$o_t = 1$ means that there is a sale. $o_t = 0$ means no sale today.

If $o_t = 1$, for all t , then this is non-intermittent model.



General state-space (based on Hyndman et al. (2008))

General state-space model for iETS:

$$\begin{aligned} y_t &= o_t (w(\mathbf{v}_{t-1}) + r(\mathbf{v}_{t-1}, \epsilon_t)) \\ v_t &= f(\mathbf{v}_{t-1}) + g(\mathbf{v}_{t-1}, \epsilon_t) \end{aligned} \quad (3)$$

\mathbf{v}_t is the vector of states, w is the measurement function,

f is the transition function, g is the persistence function,

where $o_t \sim \text{Bernoulli}(p_t)$ and ϵ_t is the error term.



Intermittent state-space model

Multiplicative model is preferred (paper submitted to IJF).

Example. iETS(M,N,N) with time varying probability:

$$\begin{aligned}y_t &= o_t z_t \\z_t &= l_{t-1}(1 + \epsilon_t) , \\l_t &= l_{t-1}(1 + \alpha\epsilon_t)\end{aligned}\tag{4}$$

$1 + \epsilon_t \sim \log N(0, \sigma^2)$, which means that z_t is always positive.

States are updated on every observation (potential demand).

But sales happen only when $o_t = 1$.

Underlies SES, when $o_t = 1$.



How to model the probability?

p_t has a statistical model of its own.

So far we have developed three models for p_t :

- Fixed probability model;

$$p_t = p \text{ for all } t.$$

- Croston's model;

$$p_t = \frac{1}{1+q_t}, \text{ where } q_t \text{ is ETS}(M,N,N).$$

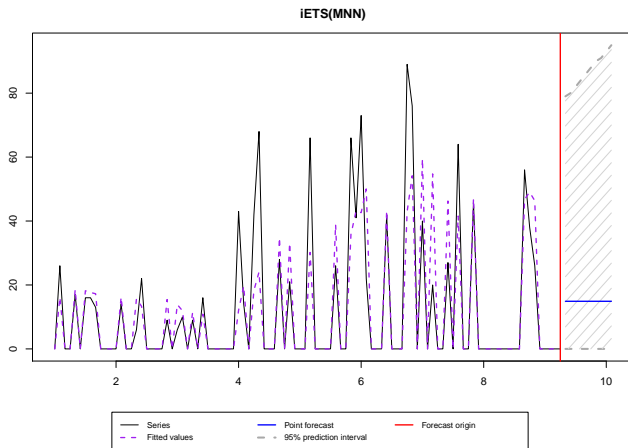
- TSB model.

$$p_t \sim \text{Beta}(a_t, b_t), \text{ where } a_t \text{ and } b_t \text{ are ETS}(M,N,N).$$



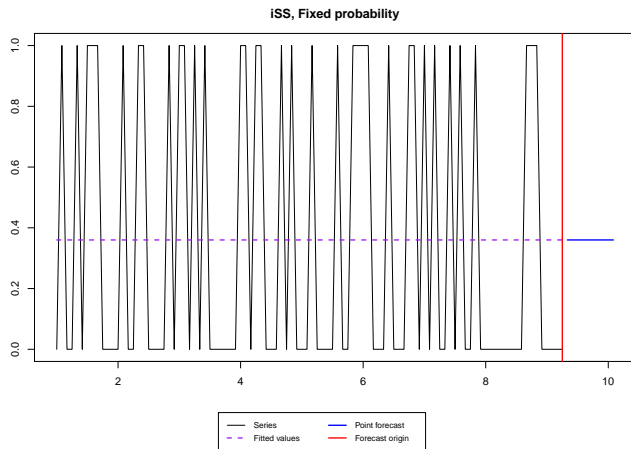
Examples

iETS(M,N,N) with fixed probability...



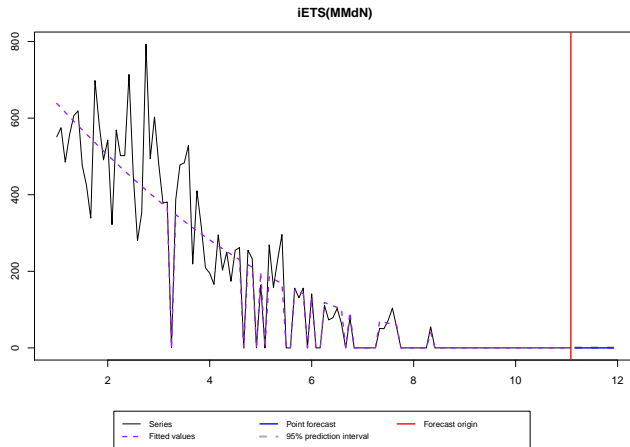
Examples

Fixed probability.



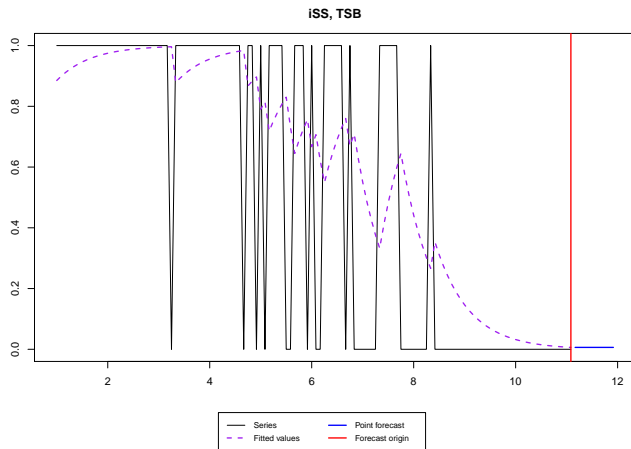
Examples

iETS(M,Md,N) with TSB and demand becoming obsolete



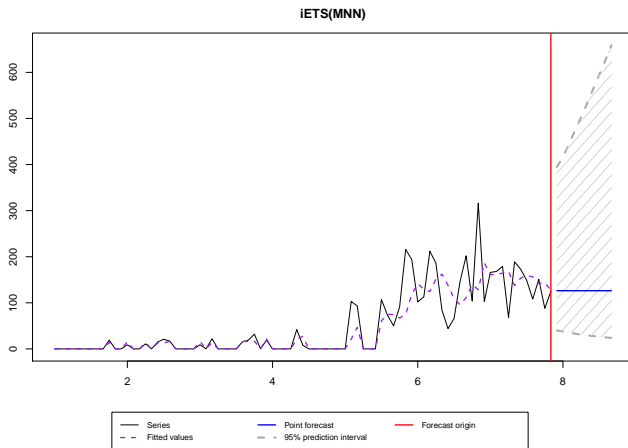
Examples

Time varying probability, TSB style.



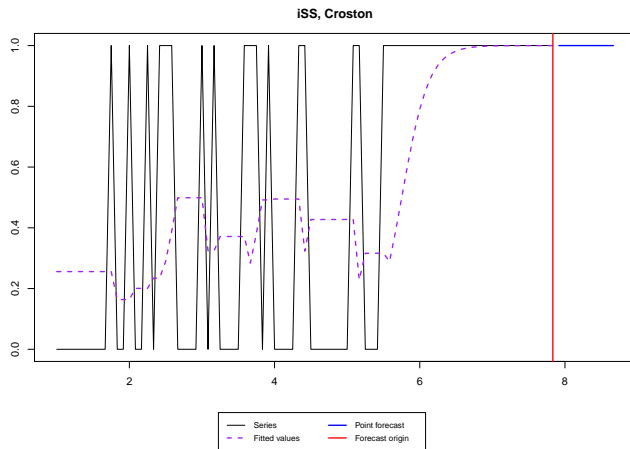
Examples

iETS(M,N,N) with Croston and building up level of demand...



Examples

Time varying probability, Croston's style.



Model selection in iSS

Model selection

Selection can be done in several directions:

1. z_t – select the best ETS model (error / trend / seasonality);
2. p_t – select the best model between Fixed / Croston / TSB;
3. p_t – select the best ETS model for Croston / TSB.

Here we discuss only (1) and (2).



Model selection

Concentrated log-likelihood function for iETS model:

$$\begin{aligned} \ell(\theta, \hat{\sigma}_z^2 | \mathbf{Y}) = & -\frac{T_1}{2} (\log(2\pi e) + \log(\hat{\sigma}_z^2)) - \sum_{o_t=1} \log(z_t) \\ & + \sum_{o_t=1} \log(\hat{p}_t) + \sum_{o_t=0} \log(1 - \hat{p}_t) \end{aligned}, \quad (5)$$

θ is the vector of the parameters,

σ_z^2 is the variance of the residuals of demand sizes,

\mathbf{Y} is the vector of actual values,

T_1 number of observations of non-zero demand.



Model selection

The selection can be done using AIC, AICc, BIC etc.

e.g. calculating AIC:

$$AIC = 2k - 2\ell(\theta, \sigma^2 | \mathbf{Y}), \quad (6)$$

where k is the number of parameters in the model,



Model selection

We need to know the number of parameters.

It is easy for the models for z_t :

$k = \text{smoothing parameters} + \text{initial states} + 1 + i.$

i is equal to one if $o_t \neq 1$ for any t .

This is because we split the data in two parts:

1. z_t – demand sizes;
2. o_t – demand occurrences.

We estimate \hat{p}_t on a separate time series and use it in likelihood.



Experiments

Data

- WF Wholesale data (Johnston et al., 1999);
- Daily data with working days only;
- One year – 248 observations;
- 120 branches, around 600 SKUs;
- Some series have negative values;
- Excluded series with less than 5 non-zero observations;
- Excluded data with no variability;
- We aggregated SKU for all branches to have non-intermittent data;
- Overall – 10221 time series.



Contestants

- $iETS(Z,Z,N)$;
- $ETS(A,N,N)$;
- Croston;
- TSB;
- Naive;
- Zeroes.

`es()` function from `smooth` package for R (from CRAN) for all.



Error measures

- sMSE - Mean Squared Error;
- MREb - Mean Root Error bias;
- sPIS - Periods-in-stock;
- sCE - Cumulative Error;
- PLS - Prediction Likelihood Score;
- Prediction intervals coverage (distance from 95%).

Other settings

- Horizon of 20 days (one month);
- Fixed origin.



Results

Model	MREb	sMSE	sPIS	sCE	PLS	PI
iETS(ZZN)	-0.640	0.550	-5.014	-0.535	-15.621	0.070
ETS(ANN)	-0.686	0.547	-2.141	-0.263	-114.62	0.040
Croston	-0.746	0.556	8.616	0.761	-19.627	0.072
TSB	-0.677	0.547	-2.502	-0.298	-18.033	0.120
Naive	0.837	0.761	-2.853	-0.331	-95.841	0.049
Zeroes	0.979	0.578	-21.746	-2.131	-113.343	0.040

Table: Mean Error measures.



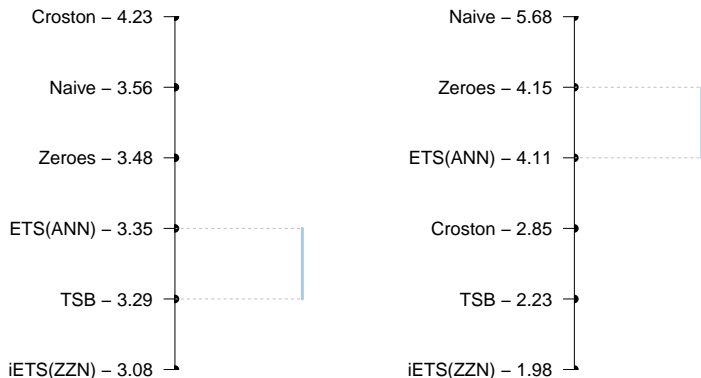
Results

Model	MREb	sMSE	sPIS	sCE	PLS	PI
iETS(ZZN)	-0.753	0.018	3.343	0.241	-7.338	0.050
ETS(ANN)	-0.787	0.020	5.373	0.478	-42.811	0.050
Croston	-0.850	0.031	11.41	1.026	-8.120	0.050
TSB	-0.781	0.019	5.018	0.466	-7.713	0.050
Naive	1.000	0.020	-2.131	-0.345	-50.179	0.050
Zeroes	1.000	0.015	-4.100	-0.571	-43.038	0.050

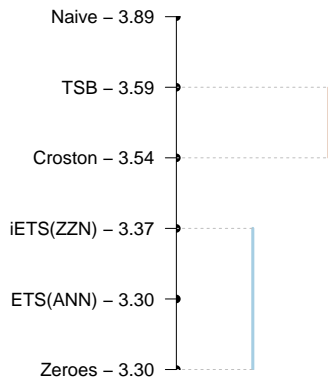
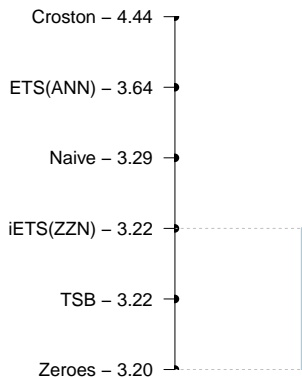
Table: Median Error measures.



Nemenyi test (Demšar, 2006) on sMSE and PLS



Nemenyi test on absolute sPIS and Coverage



Conclusions

Conclusions

- Connection between intermittent and conventional models;
- We can use one model for wide variety of series;
- Categorisation based on modelling approach;
- Good results on real data;
- But the experiment needs to be extended.



Future experiments

- Add Bootstrap to the list of competitors;
- Another dataset (more heterogeneous).



Thank you for your attention!

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