

# One for all: forecasting intermittent and non-intermittent demand using one model

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# Introduction

Typical forecasting task in supply chain is to produce forecasts for many products.

Demand on each of the products may have its own characteristics and in general can be:

- non-intermittent;
- intermittent.



# Introduction

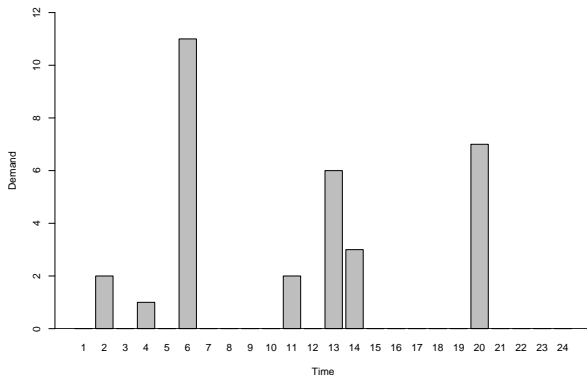


Figure: Example of intermittent data.



# Introduction

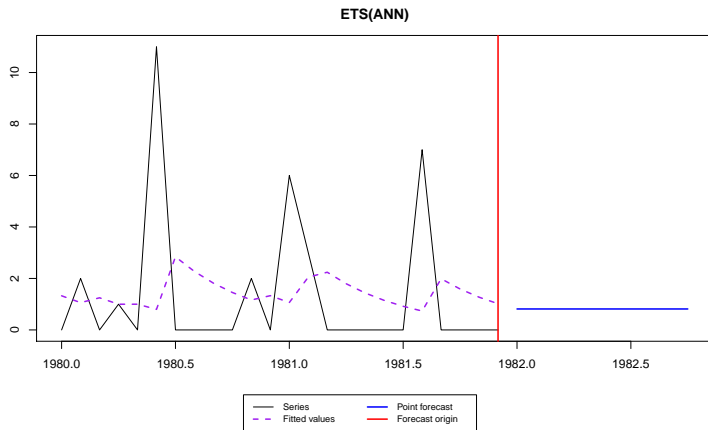


Figure: Simple Exponential Smoothing applied to the intermittent data.



# Introduction

Intermittent data is considered as a separate case.

It is identified and then forecasted, usually using Croston (1972):

$$\begin{aligned}\hat{y}_t &= \frac{1}{\hat{q}_t} \hat{z}_t \\ \hat{z}_t &= \alpha_z z_{t-1} + (1 - \alpha_z) \hat{z}_{t-1}, \\ \hat{q}_t &= \alpha_q q_{t-1} + (1 - \alpha_q) \hat{q}_{t-1}\end{aligned}\tag{1}$$

where  $z_t$  are the demand sizes,  $q_t$  are the demand intervals,

$\alpha_z$  and  $\alpha_q$  are the smoothing parameters.



# Introduction

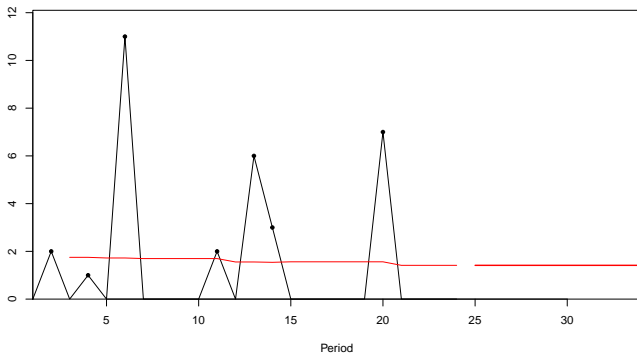


Figure: Intermittent data and Croston's forecast.



# Introduction

We also have SBA (Syntetos and Boylan, 2005), TSB (Teunter et al., 2011), HES (Prestwich et al., 2014), INARMA etc.

All of them are separated from ETS / ARIMA / regression / etc.



# Introduction

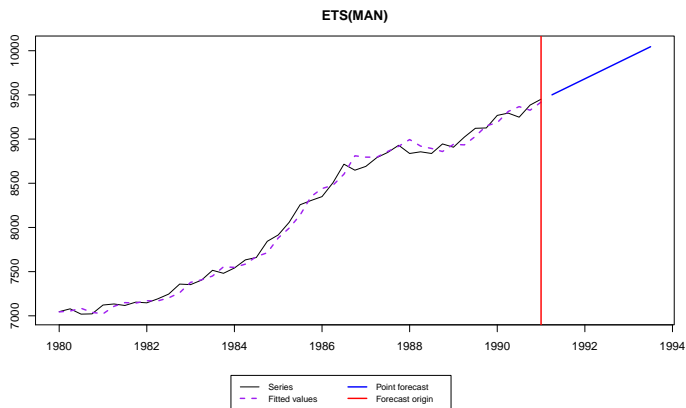


Figure: Non-intermittent data and a forecast.





# Introduction

How to categorise the data?

Johnston and Boylan (1996), Syntetos et al. (2005), Petropoulos and Kourentzes (2015)

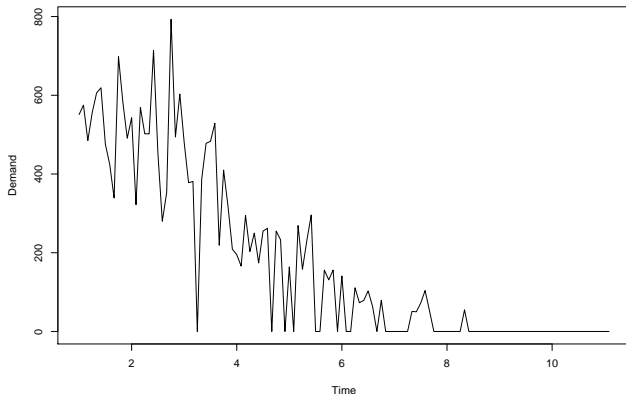
BUT!

Products can change their characteristics...



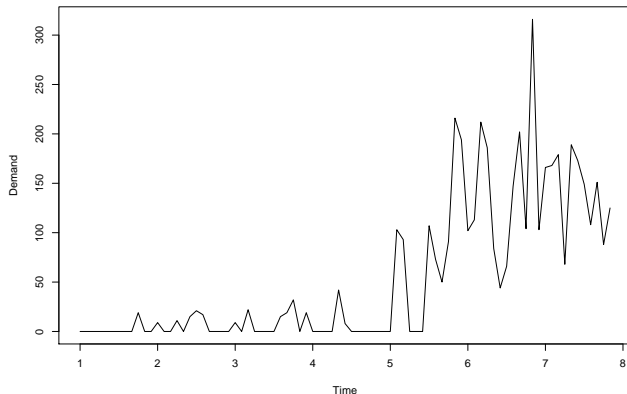
# Introduction

Demand on a fast moving product may become obsolete...



# Introduction

...or demand is just building up.



# Problems

- Products can change their characteristics;
- Croston / TSB are based on SES.

Overall:

1. We need a model that could switch between intermittent / non-intermittent regimes;
2. We may need trend and / or seasonality;
3. We need to apply that model to a wide variety of data.



# Intermittent state-space model (iSS)

# Intermittent state-space model

The model is based on the original idea of Croston (1972):

$$y_t = o_t z_t, \quad (2)$$

where  $o_t \sim \text{Bernoulli}(p_t)$  and  $z_t$  is a statistical model of our choice.

$z_t$  can be ETS, ARIMA, regression, diffusion model, etc.

$o_t = 1$  means that there is a sale.  $o_t = 0$  means no sale today.

If  $o_t = 1$ , for all  $t$ , then this is non-intermittent model.



# General state-space (based on Hyndman et al. (2008))

General state-space model for iETS:

$$\begin{aligned}y_t &= o_t (w(\mathbf{v}_{t-1}) + r(\mathbf{v}_{t-1}, \epsilon_t)) \\v_t &= f(\mathbf{v}_{t-1}) + g(\mathbf{v}_{t-1}, \epsilon_t)\end{aligned}\quad (3)$$

$\mathbf{v}_t$  is the vector of states,  $w$  is the measurement function,

$f$  is the transition function,  $g$  is the persistence function,

where  $o_t \sim \text{Bernoulli}(p_t)$  and  $\epsilon_t$  is the error term.



## Intermittent state-space model

Multiplicative model is preferred (paper submitted to IJF).

Example. iETS(M,N,N) with time varying probability:

$$\begin{aligned}y_t &= o_t z_t \\z_t &= l_{t-1}(1 + \epsilon_t) , \\l_t &= l_{t-1}(1 + \alpha\epsilon_t)\end{aligned}\tag{4}$$

$1 + \epsilon_t \sim \log N(0, \sigma^2)$ , which means that  $z_t$  is always positive.

States are updated on every observation (potential demand).

But sales happen only when  $o_t = 1$ .

Underlies SES, when  $o_t = 1$ .





# How to model the probability?

$p_t$  has a statistical model of its own.

So far we have developed three models for  $p_t$ :

- Fixed probability model;

$$p_t = p \text{ for all } t.$$

- Croston's model;

$$p_t = \frac{1}{1+q_t}, \text{ where } q_t \text{ is ETS}(M,N,N).$$

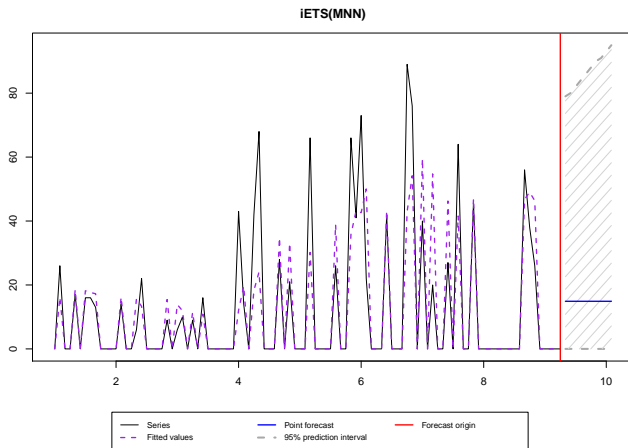
- TSB model.

$$p_t \sim \text{Beta}(a_t, b_t), \text{ where } a_t \text{ and } b_t \text{ are ETS}(M,N,N).$$



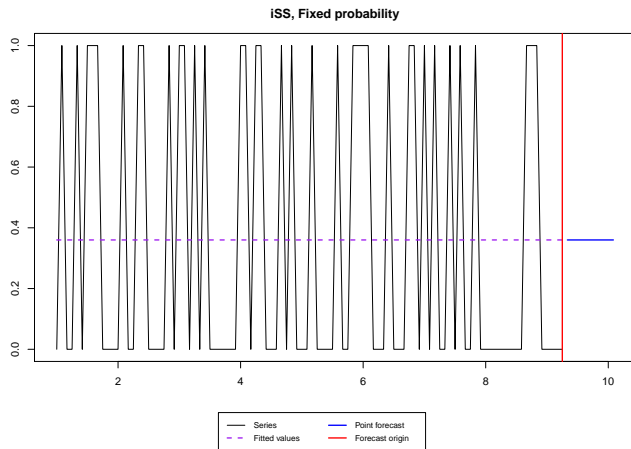
# Examples

iETS(M,N,N) with fixed probability...



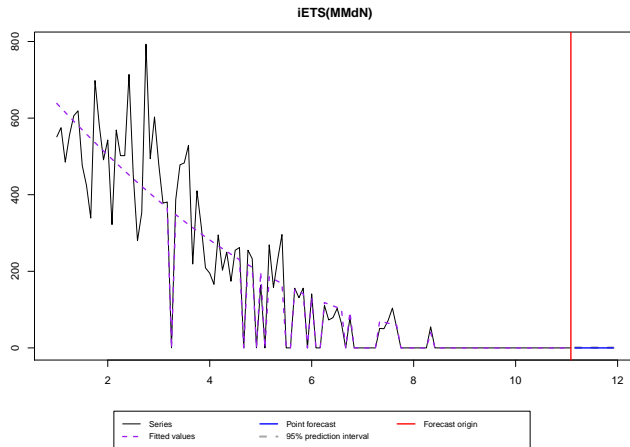
# Examples

Fixed probability.



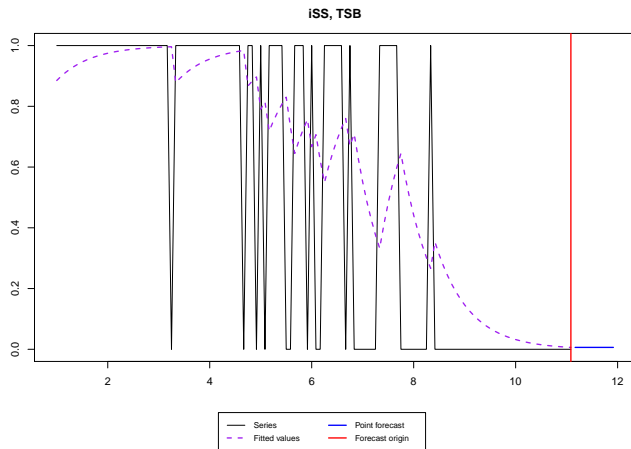
# Examples

iETS(M,Md,N) with TSB and demand becoming obsolete



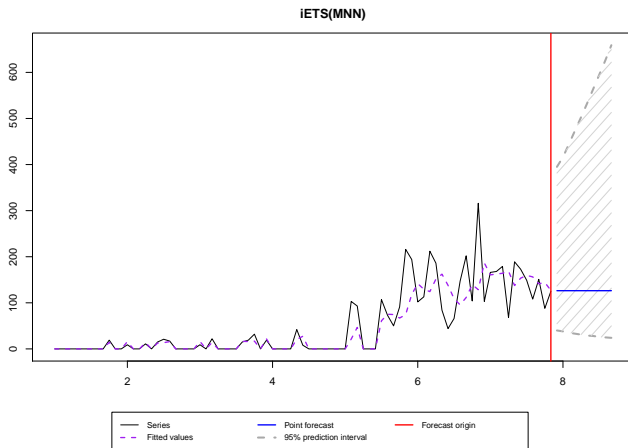
# Examples

Time varying probability, TSB style.



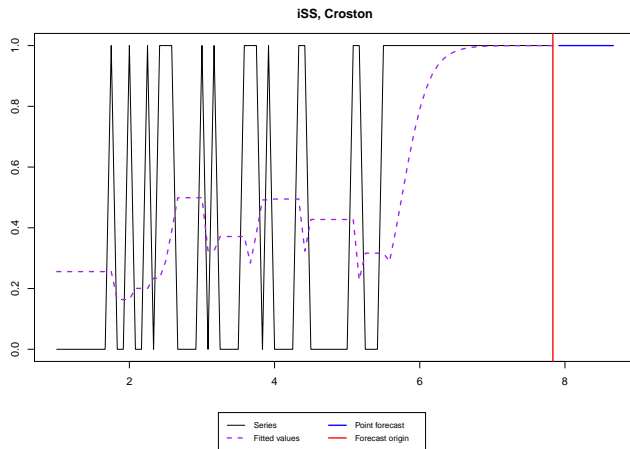
# Examples

iETS(M,N,N) with Croston and building up level of demand...



# Examples

Time varying probability, Croston's style.



# Model selection in iSS



# Model selection

Selection can be done in several directions:

1.  $z_t$  – select the best ETS model (error / trend / seasonality);
2.  $p_t$  – select the best model between Fixed / Croston / TSB;
3.  $p_t$  – select the best ETS model for Croston / TSB.

Here we discuss only (1) and (2).



## Model selection

Concentrated log-likelihood function for iETS model:

$$\begin{aligned} \ell(\theta, \hat{\sigma}_z^2 | \mathbf{Y}) = & -\frac{T_1}{2} (\log(2\pi e) + \log(\hat{\sigma}_z^2)) - \sum_{o_t=1} \log(z_t) \\ & + \sum_{o_t=1} \log(\hat{p}_t) + \sum_{o_t=0} \log(1 - \hat{p}_t) \end{aligned}, \quad (5)$$

$\theta$  is the vector of the parameters,

$\sigma_z^2$  is the variance of the residuals of demand sizes,

$\mathbf{Y}$  is the vector of actual values,

$T_1$  number of observations of non-zero demand.



# Model selection

The selection can be done using AIC, AICc, BIC etc.

e.g. calculating AIC:

$$AIC = 2k - 2\ell(\theta, \sigma^2 | \mathbf{Y}), \quad (6)$$

where  $k$  is the number of parameters in the model,



## Model selection

We need to know the number of parameters.

It is easy for the models for  $z_t$ :

$k = \text{smoothing parameters} + \text{initial states} + 1 + i$ .

$i$  is equal to one if  $o_t \neq 1$  for any  $t$ .

This is because we split the data in two parts:

1.  $z_t$  – demand sizes;
2.  $o_t$  – demand occurrences.

We estimate  $\hat{p}_t$  on a separate time series and use it in likelihood.



# Experiments

# Data

- WF Wholesale data (Johnston et al., 1999);
- Daily data with working days only;
- One year – 248 observations;
- 120 branches, around 600 SKUs;
- Some series have negative values;
- Excluded series with less than 5 non-zero observations;
- Excluded data with no variability;
- We aggregated SKU for all branches to have non-intermittent data;
- Overall – 10221 time series.



# Contestants

- $iETS(Z,Z,N)$ ;
- $ETS(A,N,N)$ ;
- Croston;
- TSB;
- Naive;
- Zeroes.

`es()` function from `smooth` package for R (from CRAN) for all.



# Error measures

- sMSE - Mean Squared Error;
- MREb - Mean Root Error bias;
- sPIS - Periods-in-stock;
- sCE - Cumulative Error;
- PLS - Prediction Likelihood Score;
- Prediction intervals coverage (distance from 95%).

## Other settings

- Horizon of 20 days (one month);
- Fixed origin.





# Results

Model	MREb	sMSE	sPIS	sCE	PLS	PI
iETS(ZZN)	<b>-0.640</b>	0.550	-5.014	-0.535	<b>-15.621</b>	0.070
ETS(ANN)	-0.686	<b>0.547</b>	<b>-2.141</b>	<b>-0.263</b>	-114.62	<b>0.040</b>
Croston	-0.746	0.556	8.616	0.761	-19.627	0.072
TSB	-0.677	<b>0.547</b>	-2.502	-0.298	-18.033	0.120
Naive	0.837	0.761	-2.853	-0.331	-95.841	0.049
Zeroes	0.979	0.578	-21.746	-2.131	-113.343	0.040

Table: Mean Error measures.



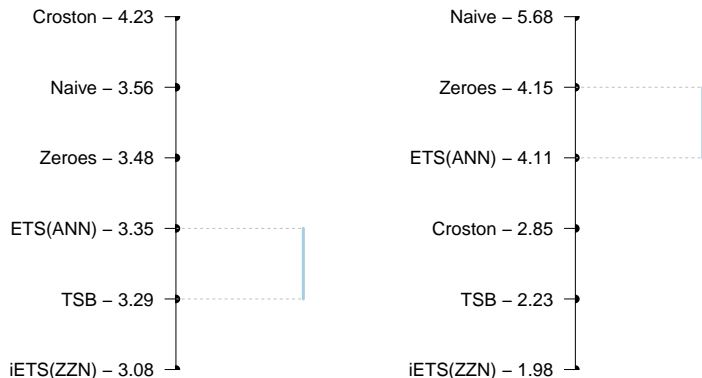
# Results

Model	MREb	sMSE	sPIS	sCE	PLS	PI
iETS(ZZN)	<b>-0.753</b>	0.018	3.343	<b>0.241</b>	<b>-7.338</b>	0.050
ETS(ANN)	-0.787	0.020	5.373	0.478	-42.811	0.050
Croston	-0.850	0.031	11.41	1.026	-8.120	0.050
TSB	-0.781	0.019	5.018	0.466	-7.713	0.050
Naive	1.000	0.020	<b>-2.131</b>	-0.345	-50.179	0.050
Zeroes	1.000	<b>0.015</b>	-4.100	-0.571	-43.038	0.050

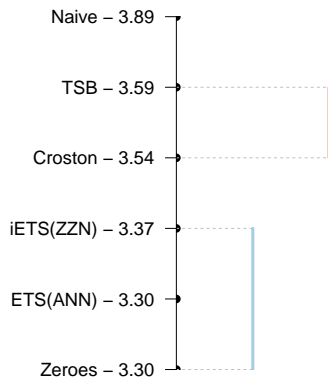
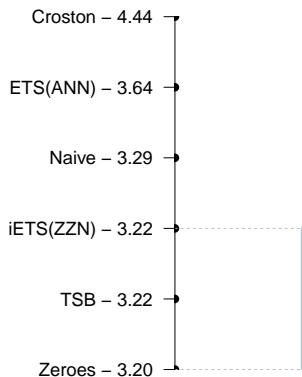
Table: Median Error measures.



# Nemenyi test (Demšar, 2006) on sMSE and PLS



# Nemenyi test on absolute sPIS and Coverage



# Conclusions

# Conclusions

- Connection between intermittent and conventional models;
- We can use one model for wide variety of series;
- Categorisation based on modelling approach;
- Good results on real data;
- But the experiment needs to be extended.



# Future experiments

- Add Bootstrap to the list of competitors;
- Another dataset (more heterogeneous).



# Thank you for your attention!

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LCF



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